

# NEWS RELEASE

---

## Alabama Department of Public Safety

courtesy • service • protection since 1935

### **DRIVER LICENSE ISSUANCE SYSTEM OUT OF SERVICE**

The Department of Public Safety's driver license issuance system is out of service due to technical problems that surfaced Monday, Nov. 29. Driver License Division staff have been working to correct these problems and anticipate that full services will be restored by Dec. 10.

While the system is down, no driver licenses may be issued; however, license reinstatement services are unaffected, and copies of driver records and wreck reports may still be obtained.

"The department is utilizing all available resources to ensure that the system is back up and running as soon as possible," said Public Safety Director Col. W.M. Coppage. "I regret the delays and inconvenience to the public."

A new, state-of-the-art driver license issuance system, slated for installation in early 2005, will help eliminate such technical difficulties in the future, said Coppage.

Dec. 3, 2004



*for more information contact:*

---

Public Information/Education • P.O. Box 1511 • Montgomery AL 36102-1511

(334) 242-4445 • <http://www.dps.state.al.us/>